



Leo'restaurant Enhance Service

Leo'restaurant used JP-SC100 to proceed Self-order service to bring customer new experience

Background

A restaurant based in Taipei called Leo'restaurant has completely changed what it looks like to go out for lunch. With the spread of mobile technology and the rapid development of apps for every possible service or product, your customers now expect a lot of different things from you than they did ten years ago. Speed is important, accessibility is important, and customization is very important. As a culmination of all that, today, there's one big thing that's taking the restaurant industry by storm: automation. The entire process from order to delivery is taken care of automatically. And it's not just delivery chains – we're seeing automation come into play in every aspect of the dining experience. You begin by placing an order at a self service kiosk. You can order, pay, once completed, your order is put in the queue. The concept has been immensely popular, and the restaurant has been able to serve more hungry people (up to twice as many!) at a lower cost than most other traditional lunch establishments.

Solution and Benefits

Today you can order your food from Self-order system -JP-SC100 when you get to a restaurant, rather than having a server take your order in person. You're given a pick-up number, and the rest is all self service. In fact, self-ordering stations will be popping up everywhere in the next few years. These high-tech breakthroughs are not only widely accepted; they're expected. That's where we can help. Our experience successfully deploying thousands of kiosks in the restaurant industry, coupled with our consultative approach means we are with you every step of the way as you fulfill your business goals.



Self-Order System enhance the customer experience